

Change Request

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|---|-------------------------------------|--|
| Client Name: Iowa Dept. of Natural Resources | <input type="checkbox"/> Fix | <input checked="" type="checkbox"/> Enhancement |
| Submitted By: Rich Smith | Date of Request: 10/28/2008 | |
| CTB Project Manager: Darrell Shanks | Project #: 2008-09 | |
| ALS Project Manager: Joe Sitton | Date Required: m/d/yyyy | |

Subject of Change: DNR Training ELSI Integration

Description of Proposed Change: *Please describe all changes to business rules, POS application, administration screens, reports, technical systems and other areas that would be affected by this change. Where necessary, please list any additional staff contact information. Reminder: Your input directly affects the results of the requested changes. Please provide as many details and examples as possible.*

Business Rules

Please state any changes to current business processes or specific transaction requirements

IDNR has developed an internal Hunter Safety Training program that they wish to integrate with the ELSI Customer file. They need to be able to search for existing customer records, create new customer records, and obtain an IDNR# to link the customers safety certifications with their ELSI Customer record.

See attached document for more information.

POS Application

Please state any changes to POS applications such as new data prompts, changes in process flow, or changes in wording.

Administration Screens

Please state any changes to the Administration Screens such as new screens required, new data prompts or new field locations.

Reports

Please state any changes in reporting requirements such as new reports or changes to existing reports. Please provide as much detail as possible about the information to include in the reporting requirements.

Internet Application

Please state any internet processing changes required.

Telephone Application

Please state any telephone processing changes required.

Network Communication Systems

Please state any technical changes required such as changes in networking (LAN / WAN) required.

Data Import

Please state any data import functions required including file specifications and file sender if known.

Data Export

Please state any data export functions required including file specifications and file destinations if known.

Security

Please state any other required changes in security access.

Batch Processing

Please state any batch processing changes required.

Other

Please state any other required changes.

Documentation Updates

| | | | |
|-------------------------------------|----------------------------------|-------------------------------------|----------------------------|
| <input checked="" type="checkbox"/> | Design Document / Business Rules | <input checked="" type="checkbox"/> | Update Admin. Help Screens |
| <input checked="" type="checkbox"/> | User Guide – POS | <input checked="" type="checkbox"/> | User Guide – Admin |
| <input checked="" type="checkbox"/> | Change Order Filing | | |
| | | | |

Preliminary Estimate

Preliminary Estimated Hours:

(This is only an estimated number of hours and is subject to review prior to final acceptance.)

ALS Estimated Hours: 0

CTB Estimated Hours: 80

Preliminary Estimated Cost: *(This is only an estimated cost and is subject to review prior to final acceptance.)*

| | PROJECT # | HOURS | RATE | COST |
|-----|-----------|-------|-------------------|--------------------|
| ALS | | 0 | \$150.00 | \$0.00 |
| CTB | | 80 | \$165.00 | \$13,200.00 |
| | | | TOTAL COST | \$13,200.00 |

NOTE:
Enter estimated hours, tab or click in Hours, Cost, and Total Cost fields. F9 to calculate each field.

CTB and CTS management approval is required for all preliminary estimates in excess of \$5,000.00. This estimate is valid for 90 days. After 90 days, Central Bank reserves the right to issue a new cost estimate.

Preliminary Client Acceptance

Date:

| Change Order Documentation | |
|---|--|
| CTB Notes / Issues / Questions | |
| This would be charged at the new contracted rate of \$165.00/hr | |
| <p>Kevin's Estimate: I think we will have about 80 hours. 10 hours documentation. 70 hours coding. This may be a framework thing also.</p> <p>What other documentation do you need for this? I know I didn't want to save anything out to Jira because you may 'alter' the final price.</p> <ol style="list-style-type: none"> The update customer method may need to change to handle only having the updated fields coming in the request. We would also have some searches to do. <p>I think this should be pretty close for this.</p> | |
| CTS Notes / Issues / Questions | |
| | |
| ALS Notes / Issues / Questions | |
| | |

| Final Estimate | | | | |
|--|-----------|-------|-------------------|---------------|
| Final Estimated Hours: <i>(This is only an estimated number of hours and could vary by plus or minus 20%.)</i> | | | | |
| ALS Estimated Hours: | 0 | | | |
| CTB Estimated Hours: | 0 | | | |
| Final Estimated Cost: <i>(This is only an estimated cost and could vary by plus or minus 20%.)</i> | | | | |
| | PROJECT # | HOURS | RATE | COST |
| ALS | | 0 | \$150.00 | \$0.00 |
| CTB | | 0 | \$150.00 | \$0.00 |
| | | | TOTAL COST | \$0.00 |
| <small>CTB and CTS management approval is required for all preliminary estimates in excess of \$5,000.00. This estimate is valid for 90 days. After 90 days, Central Bank reserves the right to issue a new cost estimate.</small> | | | | |
| CTS Management Approval: | | | Date: | |
| CTB Management Approval: | | | Date: | |
| Final Client Acceptance | | | Date: | |

NOTE:
Enter estimated hours, tab or click in Hours, Cost, and Total Cost fields. F9 to calculate each field.

NOTE: Estimates are valid for 90 days from the date of request